

NetTutor User Guide

Locate the NetTutor link inside our school's learning management system.

2024 Spring

Home

Modules

Grades

Rubrics

Announcements

Assignments

Discussions

People

Pages

Files

Syllabus

Outcomes

Quizzes

BigBlueButton

Collaborations

Item Banks

Course Evaluations

NetTutor

Online Writing Center-Spring 2024

Edit

To Submit Papers for Review

Click on [Modules](#) here or in the left column.

Papers can be submitted to the OWC anytime, from anywhere. Due to the volume of in-person tutoring in The Learning Center, turn-around times for papers may vary. Writing tutors will make every effort to read and respond to papers within twenty-four business hours. The Learning Center is not open on weekends, so papers that are uploaded during the weekend will be returned on Monday morning.

If you have difficulty submitting papers to the OWC, you can also submit via email. Attach the paper to an email to jacob.little@eastcentral.edu or cassidy.little@eastcentral.edu. Your paper will be read within 24 hours, excluding weekends and holidays, when the campus is closed.

Accessing ECC's Online Writing Center

From the student hub page, click on the **NetTutor Tutoring Center** card to view all available tutoring groups.

PISCES[®]
STUDENT HUB

Academic Support

Hello, Joseph.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.

NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.

NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.

Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

Select a group from the list to receive tutoring support in that area.

Please Select a Group to Receive Tutoring in That Area

Accounting



Anthropology



Astronomy



Biology



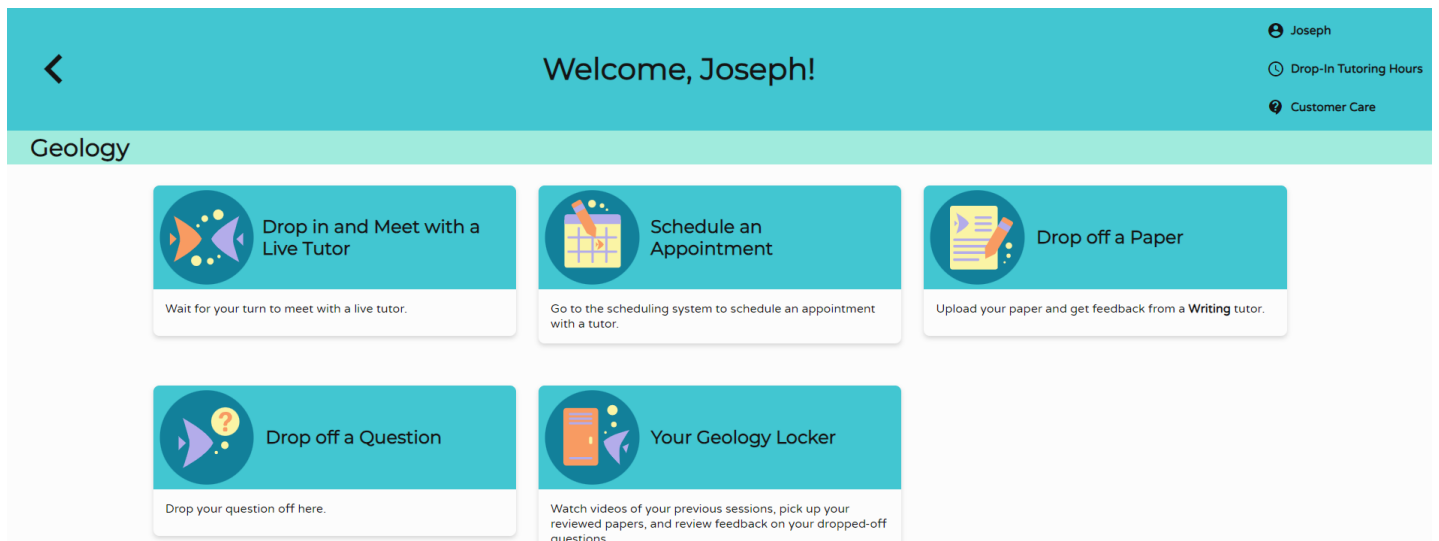
Business



Chemistry



The NetTutor dashboard displays available tutoring resources along with the group's locker.

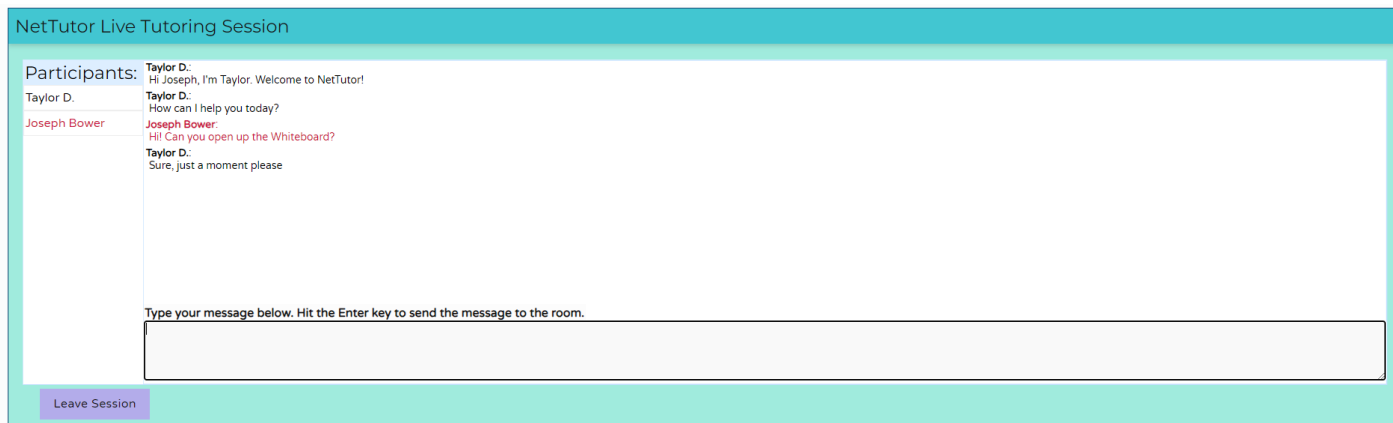


The dashboard features a teal header with a back arrow on the left, the text "Welcome, Joseph!" in the center, and user information on the right: "Joseph", "Drop-In Tutoring Hours", and "Customer Care". Below the header is a light green bar with the text "Geology". The main content area contains five cards:

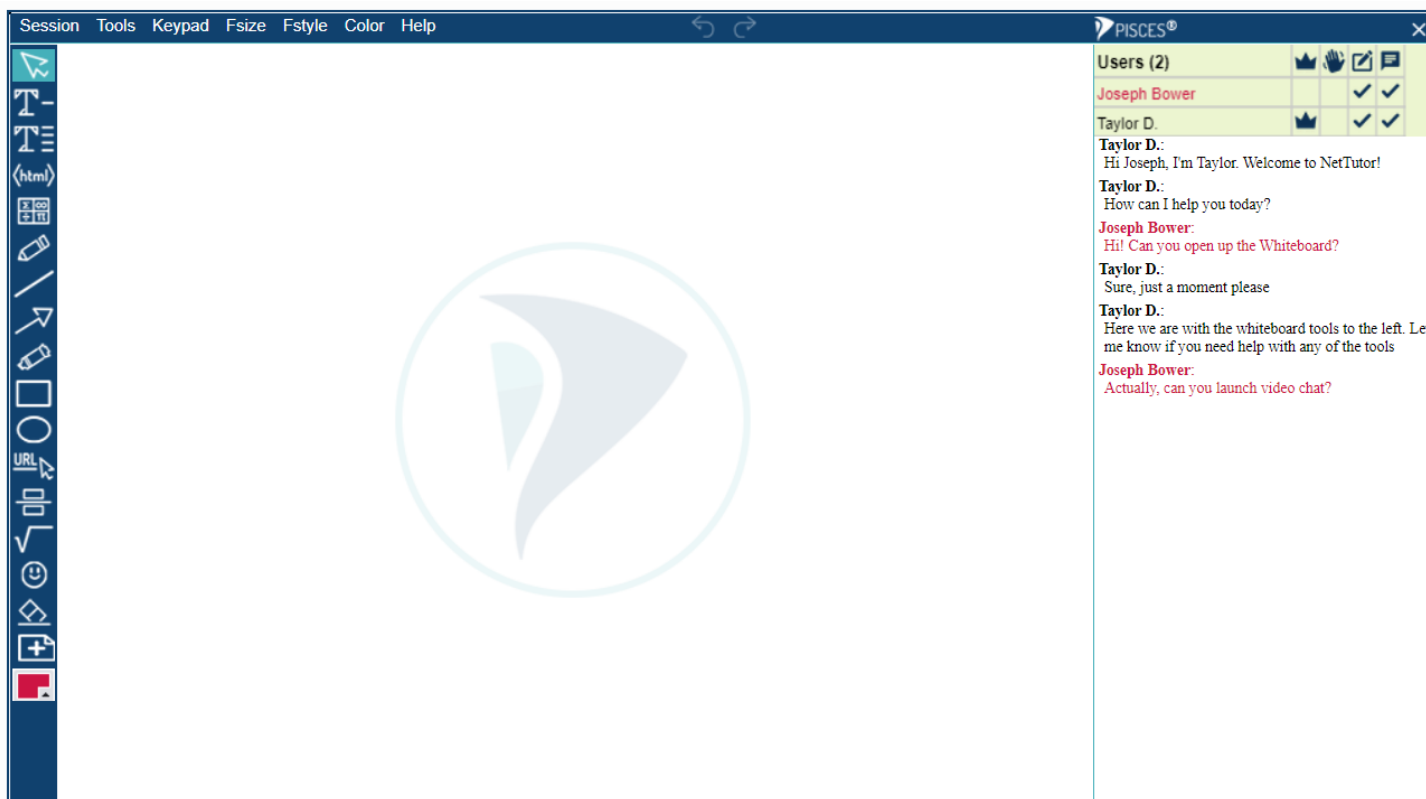
- Drop in and Meet with a Live Tutor**: Wait for your turn to meet with a live tutor.
- Schedule an Appointment**: Go to the scheduling system to schedule an appointment with a tutor.
- Drop off a Paper**: Upload your paper and get feedback from a Writing tutor.
- Drop off a Question**: Drop your question off here.
- Your Geology Locker**: Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Drop in and Meet with a Live Tutor connects you with a tutor in NetTutor’s text-based lobby. Continue to work in the lobby, ask a tutor to open the whiteboard, or ask a tutor to launch video chat to use audio, video, and screenshare features.

Lobby view



Whiteboard view



Video conference view

Pisces Live Conference

MEMBERS

MEMBERS	CHAT
Joseph Bower Floor	
Taylor D. Talking	

TD Taylor D.

JB Joseph Bower



Schedule an Appointment directs you to the current list of available appointments from which you can select a convenient appointment and set notification reminders. Note: Availabilities are based on demand.

Reminders ☰ 📅 👤

Reminders
<

You will not receive email or text reminders before your appointments.

Phone Number

e.g. (123) 456 7890. Only available in the United States. Standard messaging and data rates apply.

Cell Phone Service Provider

Please note that some cell phone service providers are not yet supported. If you don't see your provider listed, check back soon.

E-mail

jbower@link-systems.com
This is the e-mail address we will use to contact you.

Text me

10 minutes

30 minutes

1 hour

1 day

E-mail me

30 minutes

1 day

7 days

SAVE

To join a scheduled session, arrive at the group dashboard shortly before the appointed time. The **Join Session** card will appear at the top of the group dashboard, and the Join Session button will activate when your tutor starts the session.

<

👤 Joseph
🕒 Drop-In Tutoring Hours
🛎 Customer Care

Welcome, Joseph!

Geology

Your scheduled appointment will be starting soon!

Geology | 3:00 PM (America/New York Time)

When it is time for your appointment, the button below will activate.

Join Session

Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.

Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.

Next Geology Appointment: Tuesday, 8/15/2023 at 3:00 PM (America/New York Time)

Drop off a Paper directs you to a simple 3-step process for submitting a paper for review.

Step 1: Provide basic information, including the name of the paper and a brief description.

Step 2: Identify the help you need from a tutor, including areas of feedback, citation style, paper type, and length requirements.

Step 3: Upload the paper. You can drag and drop the file or upload the file from your file directory.

< Drop off your Paper Joseph
Drop-In Tutoring Hours
Customer Care

Basic Information Format File

Drag and Drop or Upload Paper

Drop Your File Here

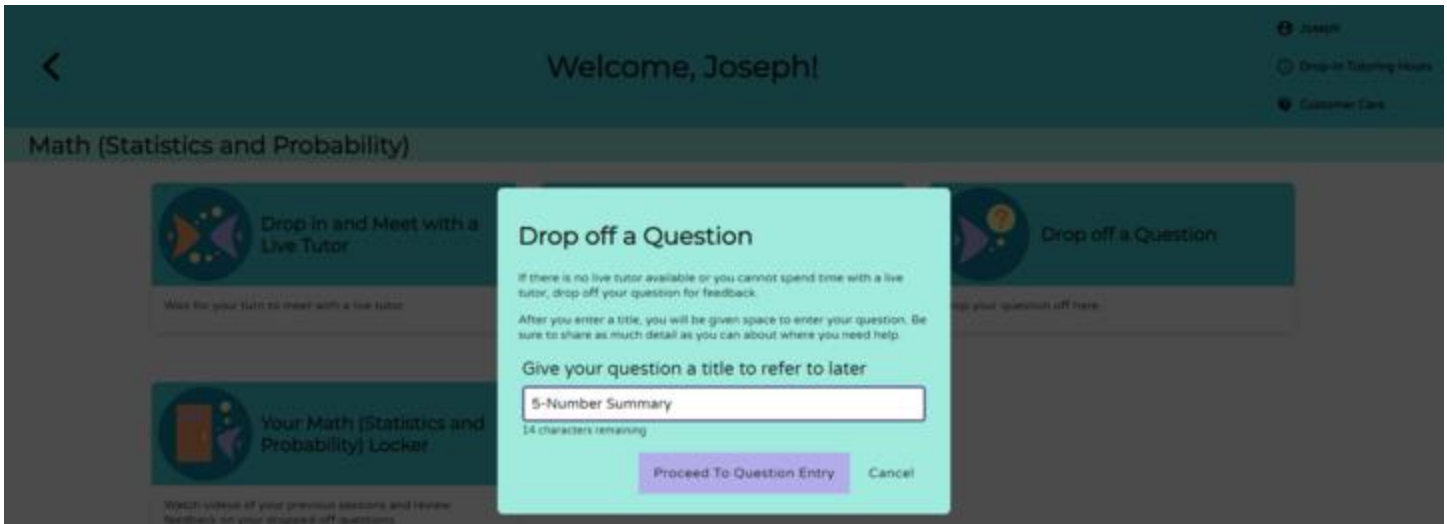
↑

Choose A File

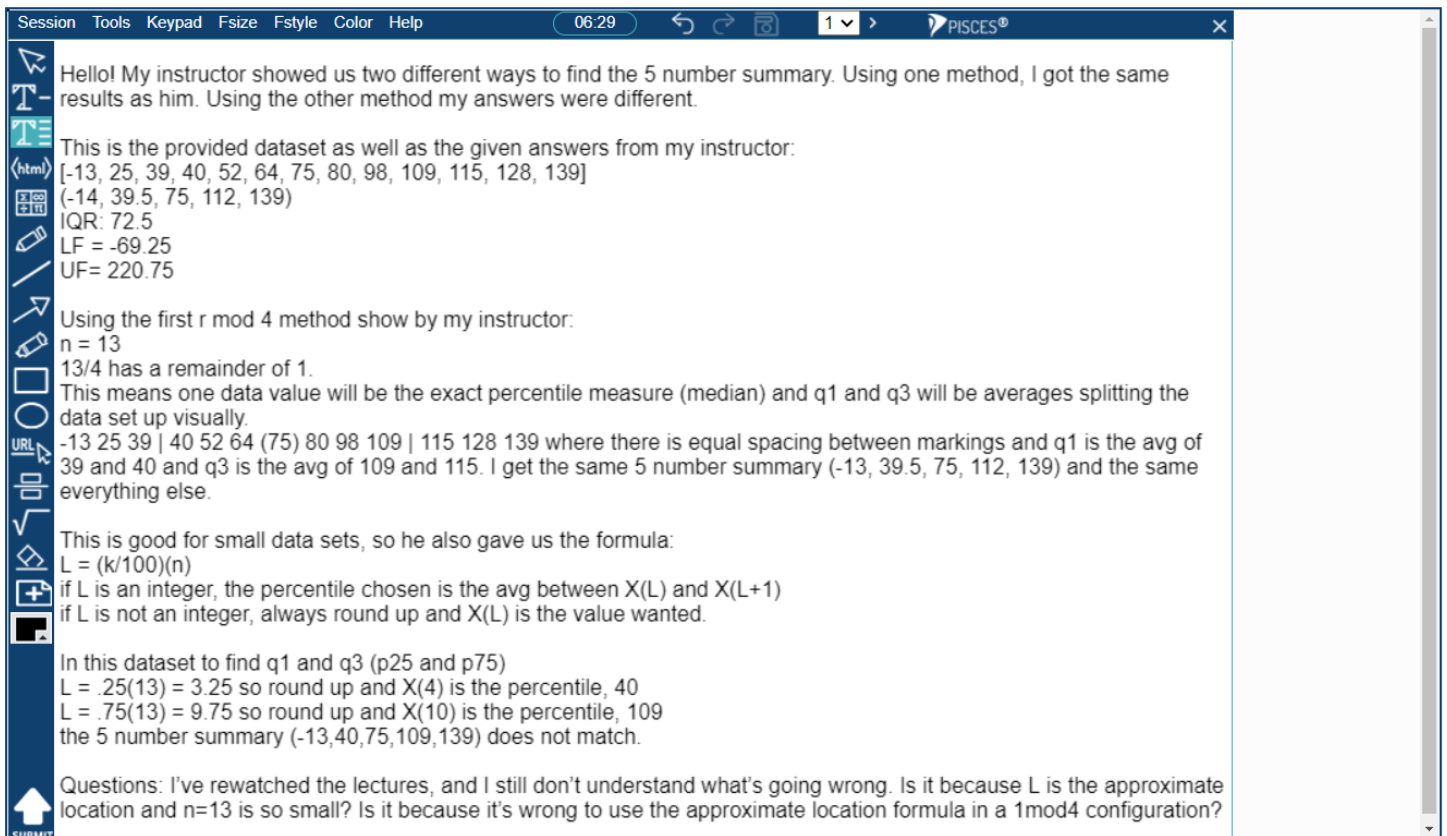
< Previous Drop Off Your Paper

Drop off a Question allows you to show your work and drop off a question for tutor feedback in two steps.

Step 1: Give your question a title.



Step 2: Use the whiteboard tools to show your work and ask a question. Once you're finished, click **SUBMIT**.



Step 3: An email will be sent to your student email address when a tutor has provided feedback on your submitted question.

No-Reply <no-reply@netttutor.com>



To: Rheann S.

Sat 5/4/2024 12:48 PM

[This email originated outside of East Central College. Use caution when opening links or attachments.]

Hi, Rheann.

Your question (Test for Proportion) was returned to your Math (Statistics and Probability) locker. Please access NetTutor to review the tutor's feedback.

To access the feedback:

- Access NetTutor via the method you used to drop off your question.
- If presented with a list of groups or subjects, select the Math (Statistics and Probability) group.
- In the group, select the "Your Math (Statistics and Probability) Locker" option.
- If presented with a "Question Feedback" option, select that option.
- Select the option to view or download the feedback.

Thank you for using NetTutor.



Share Feedback through a survey after each submission or tutoring session.

Share Feedback on Your Session



Rate Your Session

How would you rate your session?



5 stars

Would you like to answer a couple of additional questions about your experience?

Answer Now

Answer Later (Email Me)

No Thanks

Share Feedback on Your Session

1. Overall, I had a positive NetTutor experience.

Strongly agree (5)	Agree (4)	Neither agree nor disagree (3)	Disagree (2)	Strongly disagree (1)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. My tutor helped to improve my confidence and understanding.

Strongly agree (5)	Agree (4)	Neither agree nor disagree (3)	Disagree (2)	Strongly disagree (1)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. I was comfortable using the tutoring interface.

Strongly agree (5)	Agree (4)	Neither agree nor disagree (3)	Disagree (2)	Strongly disagree (1)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. I would recommend the NetTutor service to others.

Strongly agree (5)	Agree (4)	Neither agree nor disagree (3)	Disagree (2)	Strongly disagree (1)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Your feedback is important to us. Please share your comments here.



Your <<Group Name>> Locker stores all your NetTutor sessions. You can review your live and scheduled tutoring sessions, retrieve papers submitted for feedback, and gather responses to submitted questions all in one place.

Your Geology Locker

Joseph
Drop-In Tutoring Hours
Customer Care

All your Geology Materials in One Place

- Live Tutoring Session History**
View videos and download PDF files of your live sessions.
- Paper Feedback**
0 papers submitted
0 papers returned with feedback
- Question Feedback**
0 questions submitted
0 questions returned with feedback

View profile details, drop-in tutoring schedule, and support resources at the top of any group page.

Welcome, Joseph!

Joseph
Drop-In Tutoring Hours
Customer Care

Geology

- Drop in and Meet with a Live Tutor**
Wait for your turn to meet with a live tutor.
- Schedule an Appointment**
Go to the scheduling system to schedule an appointment with a tutor.
- Drop off a Paper**
Upload your paper and get feedback from a **Writing** tutor.
- Drop off a Question**
Drop your question off here.
- Your Geology Locker**
Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Select the **Drop-In Tutoring Hours** to view available dates and times for tutoring in a chosen subject.

Drop-in Tutoring Hours for Accounting ×

(America/Chicago Time)

Sunday
12:30 PM - 10:59 PM

Monday
12:30 PM - 10:59 PM

Tuesday
12:30 PM - 10:59 PM

Wednesday
12:30 PM - 10:59 PM


Thursday
12:30 PM - 10:59 PM

Friday
12:30 PM - 10:30 PM

Saturday
4:30 PM - 10:59 PM




Select the **NetTutor Writing Center** card from the student hub page to connect more directly to writing assistance.

 **Academic Support**


Hello, Joseph.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.




NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.



NetTutor Writing Center


Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.




Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

Choose from available tutoring resources in the Writing group or review tutor feedback in your Writing locker.


 **Welcome, Joseph!** Joseph Drop-In Tutoring Hours Customer Care

Writing




Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.




Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.




Drop off a Paper

Upload your paper and get feedback from a **Writing** tutor.



Drop off a Question


Drop your question off here.



Your Writing Locker


Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Select the **Customer Care** card from the student hub page to find helpful knowledge base articles and to open support tickets.

 **Academic Support**


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NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.



NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.




Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

View answers to frequently asked questions, search for knowledge base articles, and open support tickets from the NetTutor Service help center.

Help Center Log in

Help Center / NetTutor Service

 **NetTutor Service**


If you're new to NetTutor or looking for some information on how to use NetTutor, our knowledge base contains an extensive collection of articles, written especially to help answer common questions and solve common problems. You can search the knowledge base at any time by using the magnifying glass at the top of the page.

Frequently Asked Questions:

- How do I drop off a paper?
- How do I retrieve my reviewed paper?
- How do I drop off a question?
- How do I retrieve my question feedback?
- How do I view the drop-in tutoring schedule?
- How do I meet with a tutor for a live drop-in session?

If you're unable to find what you need or still require assistance, please submit an inquiry below.

What can we help you with?

 [Can't find the help you need?](#)