

AREA RESOURCE LIST

Uninsured

- Mercy Community Health Workers: 636-239-8525 (Cara); 636-239-8664 (Ellie)
 - Assists in access to healthcare and other community resource needs
 - Cara Hours: Monday through Friday 8:00a to 4:30p
 - Ellie Hours: Monday through Friday 11:30a to 8:00p
- Mercy Eligibility Services: 1-844-764-6850 (8a-5:30p M-F)
 - Press Option #1: Billing Questions
 - Press Option #3: To apply for Financial Assistance/Screen for Medicaid
 - Press Option #4: If you have insurance
 - Press Option #5: If you have questions about your Financial Assistance Application
- Customer Service – Patient Accounts: 1-855-420-7900
 - Call with questions regarding Mercy Financial Assistance Program application status, billing questions, making payments, or for assistance arranging payment plans.
- Healthcare Marketplace:
 - www.healthcare.gov
 - <http://www.mercy.net/the-affordable-care-act>
- Cover Missouri: 800-466-3213 www.covermissouri.org
 - Helps with those seeking insurance in Missouri.

Medicare

- Medicare – Social Security Administration:
 - 1-800-772-1213
 - 1-800-MEDICARE (Toll Free Number): 800-633-4227
- CLAIM
 - “Community Leaders Assisting the Insured of Missouri”
 - 800-390-3330
 - www.missouricclaim.org
 - A nonprofit organization that answers questions about Medicare for Missourians.
 - This is a free service. Call to set up an appointment. Phone line is open from 9:00 am to 4:00 pm, Monday through Friday.
 - Reduces Part D premiums, deductibles, co-pays and eliminates the coverage gap based on income and resource level.

Family Support Division

- FSD Information Center
 - 855-FSD-INFO (855-373-4636)
 - Speak with a team member about FSD services and what benefits may be available to you.
 - Hours: Monday – Friday, 7:30 a.m. to 5:30 p.m.
- FSD Automated Information line
 - 800-392-1261

- Check the status of your assistance application. You will need your Social Security Number and date of birth when calling.
- Hours: Answered 24 hours a day, 7 days a week
- Health Care Application Helpline
 - 855-373-9994
- AFDC – Aid to Families with Dependent Children
- Medicaid – Medical Assistance
- Food Stamps
- Family Support Offices (Resource Centers):
 - Washington Resource Center
 - 1108 Washington Square Shopping Center; Washington, MO 63090
 - Warrenton Resource Center
 - 513 West Booneslick Rd; Warrenton, MO 63383
 - St. Joachim & Ann Care Services
 - 4116 McClay Rd; St. Charles, MO 63301
 - Owensville Resource Center
 - 1008 Hwy 28 W; Owensville, MO 65066
 - Crider Health Center Resource Center
 - 1032 Crosswinds Ct; Wentzville, MO 63385
- Child Protective Services:
 - Crawford County DFS – 573-775-2146
 - Franklin County DFS – 636-584-6388
 - Gasconade County DFS – 573-437-4188
 - Warren County DFS – 636-456-3307
 - Washington County DFS – 573-438-2121

Physician Services

- Mercy Find A Doctor: 877-399-3627
Visit mercy.net and search the “Doctors” tab
- Mercy Hospital Washington McAuley Clinic: 636-239-8585
- Compass Health (formerly Crider Health Center):
 - Union: 636-582-8100
 - Adult and Pediatric Primary Care
 - Behavioral Health Walk-in Hours: Monday and Tuesdays from 1-3pm and Fridays from 9-11am.
 - Dental Services
 - Sullivan: 888-403-1071
 - Pediatric Primary Care only
 - Behavioral Health Walk-in Hours Monday 9- 11am and Wednesdays 2-4pm.
 - Dental Services
 - Wentzville: 636-332-6000
 - Warrenton: 636-465-1500
 - St. Charles: 636-946-4000
- Healing Grace Clinic: 636-777-2937

- Website: healinggraceclinic.org
 - Adult clinic for uninsured
 - Weekday Hours: Wednesday & Thursday 8:30am to 4pm (closed for lunch 12-1p)
 - Weekend Hours: Saturday 9am to 12 noon
 - Patient must call to schedule an appointment
- Phelps County Memorial Clinic
 - 573-426-4455
 - 1050 W. 10th Street, Suite 480; Rolla, MO 65401
 - Takes all payers and uninsured.
 - If uninsured – will require a sliding scale payment.
 - Must call ahead to complete necessary paperwork.
 - No geographic restrictions – can see patients from any county.
- St. Clair Parish Clinic: 888-870-9610 or e-mail rpc@archstl.org
 - Free Healthcare to uninsured ages 19 through 64 if meets federal poverty guidelines
 - Location:
 - St. Clare Catholic School/Parish Grounds
125 E. Springfield Rd.
St. Clair, MO 63077
 - Hours: 9am to 4pm every Thursday only

Dental Services

- Compass Health (formerly Crider Health Center)
 - Union: 636-582-8100
 - Sullivan: 844-853-8947
- McAuley Dental Services
 - 636-239-8547
 - Upfront copay of \$75 required
- Nikodem Dental
 - Warrenton: 636-377-2120
 - South County: 314-892-2000
 - Exam/Panorex X-Ray/Simple Extraction - \$99
 - Surgical Extraction - \$177
 - <http://www.nikodemdental.com/index.php>
- Elks Mobile Dentist Service
 - 573-690-6003
- Franklin County Dental Network
 - 636-584-7240
 - Provides routine dental care to low-income and uninsured individuals

Medication Assistance

- For medication assistance applications: www.needymeds.org

- Several pharmacies have a generic drug program with included medications for \$4 a month. List of included medications can be obtained on their website or the pharmacy at Wal-Mart, Target, or Schnucks.
- Missouri RX Drug Card
 - 877-321-6755 or www.missouridrugcard.com
- Other websites:
 - www.needymeds.org
 - www.goodrx.com
 - www.blinkhealth.com
 - www.cou-co.com/

Senior Centers/Meals on Wheels

- Gerald/Lealie: 573-764-2256
 - Meals and social activities Tuesday and Thursday
- New Haven: 573-237-4009
 - Meals and social activities Tuesday and Thursday
 - 10:30-1:30
- St. Clair: 636-629-2187
- Sullivan: 573-468-3766
- Pacific: 636-938-5525
- Union: 636-583-5432
- Washington: 636-239-3374
- VOYCE: 314-918-8222
 - www.voycestl.org
 - Provides assistance and guidance with finding long-term care. Advocates for, educates, and supports residents of long-term care facilities.
- Aging Ahead: 800-243-6060
 - www.agingmissouri.com

Food Pantries, Thrift Shops & Emergency Relief

- Crider Health Center Mobile Food Market
 - Must call/pre-register online.
 - Warrenton (636) 456-1500. Third Wednesday of every month from 9 – 11AM.
 - Union (636)582-8100. Third Thursday of every month from 10 – 12PM.
- Agape House of Pacific
 - 636-271-5315
- Community Outreach, Gerald
 - 573-764-4357
 - Assists with emergency assistance: rent, utilities, medications
 - Food Pantry: Friday/Saturday 9-12

- Resale shop: Friday/Saturday 9-4
- Meramec Community Mission, Sullivan
 - 573-468-5813
 - Food Panty: Monday-Friday 10-4
 - Resale shop: Monday-Friday 10-5

- St. Peter's UCC Food Pantry, Washington
 - 636-239-7081
 - Hours: Monday 12-2; Tuesday 12:30-2:30; Thursday 9-11
- Union Food Pantry
 - 636-584-7050
 - Monday and Thursday 2-4
- Borgia Food Pantry, Washington
 - 636-239-6701 ext. 1305
- Loving Hearts Outreach
 - 636-390-8300
 - Food Pantry: M/W/F 9-2
 - Resale shop: T/TH 9-2
 - Provides emergency aid, low income assistance, and guidance to disaster victims and low-income individuals in the community.
- United Way Referral Line
 - 800-427-4626
 - Franklin County Area: 636-239-1018
- St. Vincent De Paul
 - Provides emergency assistance in the areas of rent, utilities, clothing, and food.
 - St. Clair: 636-629-4997
 - Washington: 636-239-3520
 - Union: 636-583-5144; option 5
 - Pacific: 636-271-3993
 - Villa Ridge/Catawissa: 636-271-6038
 - Krakow/St. Ann: 636-239-3913
- Agape Help House and Food Pantry
 - 636-271-5315
 - Emergency assistance, food pantry, and thrift shop. Serving individuals in the Pacific area.
 - Helps low to moderate income families and individuals, the disabled and elderly families obtain food, obtain clothing, and also gain access to personal items in times of crisis or an emergency.
 - The emergency assistance program can provide help with rent and utilities.
- Community Outreach
 - 573-764-4357
 - Provides low income and other qualified individuals with emergency food, rent assistance, money for paying utilities and heating bills, prescription medications, GED kits and even debt and budget counseling.
- Sullivan Emergency Assistance Fund

- 573-468-6847 or 573-468-6068
- Focuses its assistance programs on needy person who reside in the Sullivan School District.
- Applicants also need to be in a crisis situation such as eviction, utility shutoff, no food, etc.

- Washington Emergency Relief Fund
 - 636-239-6633
 - Provides low to moderate income, the unemployed, and other struggling people with a one-time financial assistance cash grant toward paying for delinquent utility bills, rent, or other emergency situations and crises.
- Franklin Community Action Corporation
 - 636-629-6193 (Franklin)
 - 636-789-2686 (Jefferson)
 - Energy Crisis Intervention and Assistance Programs – These programs either help pay for the primary monthly heating/utility bill, or the crisis intervention programs will provide emergency financial assistance to an applicant to ensure their power is not disconnected.
- Meramec Community Mission
 - 573-468-5813
 - An emergency assistance program that provides a food pantry, thrift shop, and emergency aid to individuals in the Sullivan School District.
- Pregnancy Assistance Center (Washington)
 - 636-239-1840
 - Offers assistance to expectant mothers before and after a baby is born.
- Your Other Mother – Pregnancy and Positive Parenting Center (Union)
 - 636-744-8444 or 636-744-2550
 - Offers assistance for families with diapers, formula, clothing, mentoring, and parenting classes.

Help At Home

- Medicaid Chore Worker Program
 - 866-835-3505
 - Call to complete a screening to see if you qualify for the program.

Mental Health Services

- Mid Missouri Crisis Line
 - 1-888-761-4357
 - Text 'hand' to 839-863
- Family Wellness Center
 - 636-583-1800 or 800-583-8355
 - An outpatient mental health program offering counseling to individuals of all ages and income levels.
- Crider Health Center
 - 636-582-8100 or 800-574-2422

- Provides mental health treatment with additional services including unmet primary health care and dental needs.
- Mercy Behavioral Health Access Center
 - 314-569-6565
- Behavioral Health Response
 - 800-811-4760 or 314-469-6644 or 314-469-3638 (TTY)
 - Text 'home' to 741-741
 - Crisis hotline 24 hours a day
- Mental Health.gov
 - www.mentalhealth.gov
- Parental Help Line:
 - 800-367-2543
- Recovery Links
 - Assists organizations in simplifying the process of getting patients with private health insurance the help they need when suffering with substance abuse/mental health issues.
 - www.recoverylinks.com
 - 855-79-REHAB
 - info@recoverylinks.com
- 'KUTO' Kids Under Twenty-one
 - 1-888-644-5886
- Catholic Family Services
 - 636-583-1800
- Lutheran Family and Children's Services
 - 314-787-5100
- Youth in Need
 - 24-hour Crisis help line
 - 636-946-3771

Legal Services

- Legal Services of Eastern Missouri
 - 636-583-7877
 - Offers free, high quality legal assistance and aid to low-income people in the area
- Certified Elder Law Attorney
 - Michael Weeks: 636-486-9009 elderlawofstcharles.com

Transportation

- Franklin County Transportation Council
 - 636-583-1125
 - Provides reliable transportation for the developmentally disabled, elderly, and general public.
- Mercy Shuttle Service
 - 314-251-7433
 - Free shuttle ride to and from Mercy Hospital St Louis in Creve Coeur.
 - Two departures Monday through Friday.
 - Pick up times at Mercy Dr Bldg – 7:45 am and 1:00 pm.

- Return times from STL – 11:30 am and 5:15 pm.
- Must make reservations.

Abuse Crisis Intervention

- ALIVE
 - 800-941-9144 or 636-583-5700
 - Provides support services and short term emergency sanctuary to adults and children of domestic violence.
- Turning Point
 - 888-873-7233 or 636-456-1186
 - Provides shelter and crisis intervention for victims of domestic and sexual violence and their children
- Grace's Place
 - 636-388-6509
 - A 6 bed childcare center in Franklin County that provides up to 5 days of care at no cost to parents for children (no age cap) who find themselves stressed by a crisis that increases the risk of child maltreatment or neglect.
- Russell House
 - 800-998-8340
- Child Abuse/Neglect Hotline
 - 800-392-3738
- Adult Abuse/Neglect Hotline
 - 800-392-0210
- St. Martha's Hall
 - Hotline: 314-533-1313
- Bridgeway Behavior Health Crisis Line
 - 1-877-946-6854
- National Sexual Assault Hotline
 - 1-800-656-4673
- SAFE Connections Hotline
 - 314-531-2003
- General Website: <https://www.domesticshelters.org/>

Housing/Shelters

- Agape House of Franklin County
 - 636-629-9899
- Jefferson – Franklin Community Action Corp
 - 636-629-6193 (Franklin)
 - 636-789-2686 (Jefferson)

- Mercy Ministries Church - St. Clair, MO
 - 636-364-8171
 - <http://www.churchomania.com/church/1028583460495500/Mercy+Ministries++Church>

Utility Assistance

- MO Department of Social Services – Low Income Home Energy Assistance Program
 - 855-373-4636 (855-FSD-INFO)
 - www.dss.mo.gov/fsd/energy-assistance/
 - May help pay heating and cooling bills
 - Offers emergency assistance with blankets, lodging, furnace and central air repairs, window air conditioners and wood stoves

Literacy

- Adult Literacy Tutoring:
 - Four Rivers Family YMCA
 - One on one tutoring available in public libraries in Hermann, Owensville, Pacific, St. Clair, Union, and Washington or in Union at East Central College.
 - To sign up to be a student or a volunteer:
 - Call Diane at 636-239-5704 or
 - Website: read4rivers@gwymca.org
 - E-mail: read4rivers@gwymca.org

Other Websites

- Foundations for Franklin County: 636-239-765
- Mercy Neighborhood Ministry: www.mercy.net/mnm