|  |  |
| --- | --- |
|  | **JOB DESCRIPTION** |
|  |  |

**JOB TITLE:** Academic Advisor – Access Services

**DEPARTMENT:** Advising and Counseling **FLSA:** Exempt

**LOCATION:** Union Campus **LEVEL:** 201

(New Position)

**REPORTS TO:** Director, Advising & Counseling **DATE:** updated 10/12/16, 9/22/14

**POSITION SUMMARY:**

Provide academic advisement, Access support, career exploration, and related services to assist students in selecting their educational and career goals and enrolling in appropriate classes and programs.

**EDUCATION, EXPERIENCE, and LICENSES/CERTIFICATIONS:**

*(A comparable amount of training, education or experience may be substituted for the minimum qualifications.)* Bachelor's degree and two years related work experience

**ESSENTIAL TASKS:**

*Employee must be able to perform the following essential functions to the satisfaction of the employee’s supervisor.*

* Provide academic advisement services to prospective and current students.
* Assist with student registration process.
* Provide academic advisement services to prospective and current students.
* Meet with students for Access Services and follow-up as needed.
* Review, prepare, and produce Access Services documentation.
* Provide support for faculty and staff regarding students with disabilities.
* Arrange or assist in provision of Access Services.
* Conduct Seminars on study skills, time management, registration, etc.
* Assist with orientation and other student activities.
* Attend community and professional events as requested.
* Assist with recruitment and represent the college to the community
* Serve on committees as requested.
* Communicate effectively in a professional, tactful and courteous manner with students, employees, faculty, and the general public.
* Ensure that all activities are conducted within the established guidelines of the Family Educational Rights and Privacy Act (FERPA).
* Perform assigned responsibilities, duties, and tasks according to established practices, procedures, techniques, and standards in a safe manner and with minimal supervision.

**KNOWLEDGE, SKILLS AND ABILITIES:**

Knowledge of college policies, procedures, and practices; knowledge of the Family Educational Rights and Privacy Act (FERPA), Title VII, Title IX, ADA and other applicable laws pertaining to employment and education; ability to plan, organize and implement assigned responsibilities and to work well under pressure to meet deadlines; excellent organizational, analytical and planning skills; ability to participate as a team member, ability to understand and interpret rules and regulations, and ability to adjust to change; ability to handle confidential material judiciously; understanding of education programs and tools related to community colleges.

**LEADERSHIP AND COMMUNICATION SKILLS:**

Ability to exchange ideas, facts, information, and opinions effectively and accurately with others; arrive at decisions, develop conclusions, or develop solutions; ability to communicate effectively with a diverse workforce and student population; ability to prioritize and delegate projects; ability to meet timelines and follow-through; ability to present materials effectively to individual students or groups; ability to manage interpersonal conflict situations requiring tact, diplomacy and discretion; demonstrate ethical conduct and professionalism; establish and maintain effective working relationships with faculty, staff, other departments, students, and the public; excellent customer service skills; comply with policies, procedures, and instructions.

**DECISION-MAKING AND ANALYTICAL SKILLS:**

Ability to make procedural decisions; ability to interpret policy and establish methods and procedures; collaborate with others regarding marketing and process improvements. Adhere to department and college policies, procedures, and practices.

**EQUIPMENT AND SOFTWARE:**

Utilizecurrent College and/or department information technology including but not limited to, Microsoft Office, Outlook, Ellucian, ImageNow, etc.; office machines such as telephones, fax machines, and copiers.

**PHYSICAL DEMANDS AND WORKING ENVIRONMENT:**

(*The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job.)*

**Environment:** Work is performed primarily in a standard office setting with frequent interruptions and distractions; extended periods of time viewing computer monitor. The employee may be required to work or meet in the evenings and/or on weekends.

**Physical:** Primary functions require sufficient physical ability and mobility to work in an office setting; to stand or sit for prolonged periods of time; to lift, carry, push, and/or pull up to 10 lbs; to operate office equipment which may require repetitive hand movement and fine coordination including use of a computer keyboard.

**POSITIONS SUPERVISED:** None

**SIGNATURES:**

*I have read and reviewed the above job description with my immediate supervisor. I acknowledge that this job description indicates the general nature and level of work to be performed and that I am responsible for performing these duties. I acknowledge that the duties and job description are subject to change.*

Print Name/Date Print Name/Date

Employee Signature/Date Supervisor Signature/Date

**DISCLAIMER:** *This job description has been designed to indicate the general nature and level of work performed by employees within this classification. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities and qualification required of employees assigned to the job.*

**NOTICE OF NON-DISCRIMINATION** – *Applicants for admission and employment, students, employees, and sources of referral of applicants for admission and employment and individuals with whom the Board of Trustees and college officials do business are hereby notified that East Central College does not discriminate on the basis of race, color, religion, national origin, ancestry, gender, sexual orientation, age, disability, genetic information or veteran status. Inquiries related to employment practices may be directed to Human Resources Director, 005-D Donald Shook Student Center, telephone number 636-584-6710 or* [***hrnotice@eastcentral.edu***](mailto:hrnotice@eastcentral.edu)*.*