

### **Spring 2017 Spotlight Award**

Lavonda Lawson

Administrative Assistant – Nursing, Rolla

Lavonda has been employed with ECC in the nursing department for approximately 2 and ½ years. She consistently provides great customer service to all of our program's students, pre-advising students, parents and our many internal and external customers. She proficiently assists with the management of our clinical laboratory inventory as well as answers many questions for new faculty when their faculty mentor is unavailable. She is an integral member of our team assisting with Rolla Advisory meetings, nursing pinning ceremonies, and the many program specific meet and greets. She also supports the faculty advisor to the Rolla Student Nurse Organization.

In addition to her nursing program responsibilities, she often serves the customers of Rolla North by being the only administrative / student services person available on our site. She has developed a collegial working relationship with all staff and openly welcomes the opportunity to go above and beyond to assist ALL customers of Rolla-North; in addition, she is a resource for registration personnel at Rolla Main as well. She works closely with the general advisors to assure that all students needs are met and schedules appointments when needed. She can be found assisting vendors, students and security personnel when the situation arises that leaves her as the first available personnel to assist these customers.

A true asset to our college; Lavonda is always smiling, kind, and helpful to her colleagues and customers alike. We are blessed to have such a special coworker and recognition of her contributions to ECC would be greatly appreciated.

Lavonda goes above and beyond to help faculty, staff, and students. Lavonda always has a smile and is willing to help in any way she can. Great team member for our nursing office!

-Fellow ECC Employees